Pricing

Dialogflow is priced monthly based on the edition (/dialogflow/docs/editions) and the requests made during the month.

Definitions

The following terms are used to describe pricing and quotas:

- **Request:** A *request* is defined as any call to the Dialogflow service, whether direct with API usage or indirect with integration or console usage. Depending on the task and design of the agent, the number of requests needed for an end-user to accomplish a task with a Dialogflow agent can vary greatly.

- **Consumer projects and resource projects:** If you use multiple projects, it is possible that the project associated with your request authentication (consumer project) is not the same project that is associated with the agent in the request (resource project). In this case, the consumer project is used to determine prices and quotas. For more information, see Using multiple projects (/dialogflow/docs/multi-project).

Pricing table

The following tables provide a pricing comparison for editions by agent type (/dialogflow/docs/editions#agent-types). Unless a feature is indicated as included, pricing and quotas are cumulative for all features used by a request.

	Standard Edition	Enterprise Edition	
		Essentials	Plus
Text ¶	• Free *	• $0.002 per request	• $0.004 per request

| | Standard Edition | Enterprise Edition | |
		Essentials	Plus
Audio input (also known as speech recognition, speech-to-text, STT)	• Free *	• $0.0065 per 15 seconds of audio †	• $0.0085 per 15 seconds of audio †
Audio output (also known as speech synthesis, text-to-speech, TTS)	• Free *	• Standard voices: $4 per 1 million characters • WaveNet voices: $16 per 1 million characters	• Standard voices: $4 per 1 million characters • WaveNet voices: $16 per 1 million characters
Knowledge Connectors (Beta)	• Free *	• Free	• Free
Sentiment analysis	• Not available	• 0-1 million requests: $1.00 per 1,000 requests • 1-5 million requests: $0.50 per 1,000 requests • 5-20 million requests: $0.25 per 1,000 requests	• 0-1 million requests: $1.00 per 1,000 requests • 1-5 million requests: $0.50 per 1,000 requests • 5-20 million requests: $0.25 per 1,000 requests
Mega agent (Beta)	• Free *	• <2k intents: $0.002 per request § • >2k intents: $0.006 per request §	• <2k intents: $0.002 per request § • >2k intents: $0.006 per request §
Dialogflow phone gateway (Beta) Includes audio input and output.	• Tolled number: Free * • Toll-free number: Not available	• Tolled number: $0.05 per minute of phone call processed ‡ • Toll-free number: $0.06 per minute of phone call processed ‡	• Tolled number: $0.065 per minute of phone call processed ‡ • Toll-free number: $0.075 per minute of phone call processed ‡

	Standard Edition	Enterprise Edition	
		Essentials	Plus
Design-time requests For example, calls to build or update an agent.	• Free	• Free	• Free
Other session requests For example, setting session entities or updating/querying context.	• Free	• Free	• Free

*   While use of the Dialogflow Standard Edition is free, there are limits on the amount of requests that you can make. For details, see Quotas & Limits (/dialogflow/quotas).

†   Each request is rounded up to the nearest increment of 15 seconds. For example, if you make three separate requests, each containing 7 seconds of audio, you are billed for 45 seconds (3 × 15 seconds) of audio. Fractions of seconds are included when rounding up to the nearest increment of 15 seconds. That is, 15.14 seconds are rounded up and billed as 30 seconds.

‡   Call duration time is rounded to seconds. For example, if your call takes 6 seconds, you are billed for 0.1 minutes.

§   When a request is made with a potential for any one of N intents as a match, Dialogflow searches through all N of those intents. When N is large, the processing cost is increased. The number of intents used for mega agent pricing is determined by the number of intents searched for a request. If a request explicitly specifies sub-agents, this is the sum of all intents for the supplied sub-agents. If a request does not specify sub-agents, this is the sum of all intents for all sub-agents of the mega agent.

¶   Google Assistant audio input and output is considered a text request.

Google Cloud Platform Costs

If you use other Google Cloud Platform resources in tandem with Dialogflow, such as Google App Engine instances, then you will also be billed for the use of those services. See the Google Cloud Platform Pricing Calculator (/products/calculator) to determine other costs based on current rates.

To view your current billing status in the Cloud Console, including usage and your current bill, see the Billing page (https://console.cloud.google.com/billing). For more details about managing your account, see the Cloud Billing Documentation (/billing/docs) or Billing and Payments Support (/support/billing).