

Product is in a pre-release state and might change or have limited support. For more information, see the [product launch stages](#) ([/products/#product-launch-stages](#)).

This topic provides a high-level description of the capabilities of Recommendations AI. For a description of the process of implementing Recommendations AI, see [Implementing a Recommendations AI solution](#) ([#implementation](#)).

Recommendations AI is in limited Beta release. To become a Beta customer, contact your Google account manager.

Recommendations AI enables you to build high quality personalized product recommendation systems without requiring a high level of expertise in machine learning, systems design, or operations. Leveraging your website's catalog products and user behavior, Recommendations AI builds a recommendation model specific to your company, including optional add-on features such as result diversity, selecting whether you are optimizing for CTR/CVR/Revenue, and shopping feed integration (all available by request to the [support team](#) (<mailto:recommendation-engine-feedback@googlegroups.com>)). You can then request recommendations for other catalog products to display to your users.

In order to build recommendation machine learning models, Recommendations AI needs two sets of information:

- **Product catalog:** Information of the products sold to customers. This includes the product title, description, in stock availability, pricing, and so on.
- **User events:** End user behavior on your website. This includes users searching for, viewing, or purchasing a specific item, your website showing users a list of products, and so on.

The Recommendations AI API provides capabilities for two tasks:

- **Data Ingestion:** You can upload and manage product catalog information and user event logs for your websites. Recommendations AI uses this information to train and update recommendation models.

- **Prediction:** You can request recommendations based on your product catalog and user event logs.

**Important:** Recommendations AI processes data on your behalf. It is your responsibility to ensure that the data you send to Recommendations AI is collected in accordance with applicable laws.

To integrate Recommendations AI into your website, follow these steps:

Step	Description
<p><u><a href="#">1. Set up a Google Cloud project</a></u> (/recommendations-ai/docs/setting-up)</p>	<p>To use Recommendations AI, you must create a Google Cloud (GCP) project and create authentication key and an OAuth token (either using a user account or a service account) to access the project.</p> <p>You can only host one product catalog per Google Cloud project.</p> <p>If you want to create separate environments for testing and production, set up two Google Cloud projects, one for development and another for production. Because the two projects are separate, you will need to perform all steps in both projects, including importing your product catalog information.</p> <p>Recommendations AI is in limited Beta release. To become a Beta customer, contact your Google Cloud account manager.</p>
<p><u><a href="#">2. Import your product catalog</a></u> (/recommendations-ai/docs/upload-catalog)</p>	<p>You can add items to your Recommendations AI product catalog individually by using the <code>catalogItems.insert</code> REST API endpoint (/recommendations-ai/docs/reference/rest/v1beta1/projects.locations.catalogs.catalogItems/insert). For product catalogs, we recommend that you add items in bulk by using the <code>catalogItems.insertBatch</code> REST API endpoint (/recommendations-ai/docs/reference/rest/v1beta1/projects.locations.catalogs.catalogItems/insertBatch).</p> <p>You will get the best results for recommendations if you provide highly-detailed catalog information. Detailed and accurate catalog information results in a better recommendation experience for your users.</p>
<p><u><a href="#">3. Record user events</a></u> (/recommendations-ai/docs/record-events)</p>	<p>After you have finished importing your product catalog, you are ready to start recording user events such as clicking on a product, adding an item to a shopping cart, purchasing an item, and so on. Recording user event data in order to generate personalized recommendations. User events need to be recorded to capture the behavior of your users.</p> <p>You have several options to record user events:</p> <ul style="list-style-type: none"> <li>• You can use a <b>JavaScript pixel</b> in your website to record different user events for different users.</li> <li>• You can use Google Tag Manager to tag user events and record them.</li> <li>• You can send user events directly to the Recommendations AI API from your back-end server using the <code>events.insert</code> REST API endpoint (/recommendations-ai/docs/reference/rest/v1beta1/projects.locations.catalogs.events/insert).</li> </ul>

Step	Description
<a href="#">4. Determine your recommendation types and placements</a> (/recommendations-ai/docs/placements)	The location of the recommendation panel and the objective for that panel impact model tuning (/recommendations-ai/docs/placements#opt-obj), and <a href="#">other model tuning options</a> (/recommendations-ai/docs/placements#tuning), contact your Recommendations AI support options for your business.
<a href="#">5. Import historical user events</a> (/recommendations-ai/docs/manage-user-events#import)	Your models need sufficient training data before they can provide accurate predictions. Provide you to start model training without having to wait months for enough user event data to be collected. For more information, see <a href="#">User event data requirements</a> (/recommendations-ai/docs/placements#import). After you have met the data requirements, contact your Recommendations AI support representative. Training takes 2-3 weeks to complete; then, the Recommendations AI team tunes and evaluates the model.
<a href="#">6. Request recommendations</a> (/recommendations-ai/docs/predict)	After your model has been activated, you can now request recommendations from Recommendations AI website. You can request a recommendation by calling the <a href="#">placements.predict</a> (/recommendations-ai/docs/reference/rest/v1beta1/projects.locations.catalogs.eventStores.placements.predict) endpoint for a specific placement. Recommendations AI returns a list of ranked catalog item identifiers in the returned object. You can then use the returned item IDs to render the results in your website with images.
<a href="#">7. Evaluate your model</a> (/recommendations-ai/docs/recommender)	You can associate recommendations and user events and Recommendations AI provides reports on how incorporating the recommendations is affecting your business. You can view recommendation metrics for your project in the <b>Dashboard</b> tab of the <a href="#">Recommendations AI</a> console (https://console.cloud.google.com/recommendation).
<a href="#">8. Set up an A/B experiment (Optional)</a> (/recommendations-ai/docs/a-b-testing)	You can compare the performance of your website with Recommendations AI recommendations against a control website without Recommendations AI recommendations. To compare versions of your website, Recommendations AI randomly partitions a subset of your users into control and experimental groups. The control group sees your website without Recommendations AI recommendations. The experimental group sees your website with Recommendations AI recommendations.

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