<sup>.</sup>oduct or feature is in a pre-release state and might change or have limited support. For more information, see the <u>pr</u> <u>. stages</u> (/products/#product-launch-stages).

Stackdriver Monitoring can trigger an alert when a service is on track to violate a service level objective (SLO). You can create an alerting policy based on the rate of consumption of your <u>error budget</u> (/service-mesh/docs/observability/design-slo#error\_budgets). All alerts on error budgets have the same basic condition: a specified percentage of the error budget for the <u>compliance period</u> (/service-mesh/docs/observability/design-slo#compliance\_periods) is consumed in a lookback period, which is a time period, such as the previous 60 minutes. When you create the alerting policy, Anthos Service Mesh automatically sets most of the conditions for the alert based on the settings in the SLO. You specify the lookback period and the consumption percentage.

Determining what values you should set for the lookback period and consumption percentage might take some trial and error. You could use the default lookback period of 60 minutes as a starting point. To determine the consumption percentage, monitor the service behavior to see what percentage of the total error budget (over the compliance period) was consumed in the previous 60 minutes. You want to set the consumption percentage so that you don't burn more error budget in the lookback period than you can afford, but you don't want to set off an alert unnecessarily.

For example, suppose you created an SLO with the following name: 95% < 300ms Latency in Calendar Week

With this SLO, only 5% of the total number of requests in a week can have a latency > 300ms. Hitting or exceeding 5% consumes your total error budget. If you set the lookback period to one hour, each lookback period is 1/168 of your compliance period (there are 168 hours in a week). To calculate the hourly consumption percentage that doesn't exceed the total error budget for the week:  $5\% \div 168 \approx 0.3\%$ 

Because latency for your service can fluctuate depending on load or other conditions, setting 0.3% as the consumption percentage might trigger unnecessary alerts. You could start with a value twice that, or 0.6%, then monitor your service and adjust the value as needed.

- Create a <u>Workspace</u> (/monitoring/workspaces/) in Stackdriver Monitoring for your Google Cloud project.
- 2. Create an SLO (/service-mesh/docs/observability/create-slo) for one of your services.

To have Anthos Service Mesh automatically populate fields in the alerting policy based on your SLO, you must access the Stackdriver Monitoring Console through the **Create New Alerting Policy** link in the Service Mesh Dashboard.

To create an alerting policy on an SLO

- 1. Go to the Health tab for a service:
  - a. In the Google Cloud Console, go to the Anthos Service Mesh page.

<u>Go to the Anthos Service Mesh page</u> (https://console.cloud.google.com/services)

- b. Select the Cloud project from the drop-down list on the menu bar.
- c. If you have more than one service mesh, select the mesh from the **Service Mesh** dropdown list.
- d. Click the service that you want to create an alerting policy for.
- e. In the left navigation bar, click Health.
- 2. Click the SLO that you want to create an alerting policy for.
- 3. In the Current Status of SLO section, click the Create Alerting Policy link. Stackdriver Monitoring opens and displays the Create New Alerting Policy window. Anthos Service Mesh automatically populates several fields based on the settings in the SLO.
- 4. To name the condition, click the **Suggested title** link to use the name provided by Anthos Service Mesh, or enter another name for the condition.
- 5. In the **Target** section, enter the lookback period in the **Lookback Duration** field, or use the default.
- 6. In the **Configuration** section, enter the consumption percentage in the **Threshold** field. Anthos Service Mesh automatically sets and disables the other fields in the **Configuration** section.
- 7. Click Save.

- 8. Optionally, configure the **Notifications** and **Documentation** sections. See <u>Managing alerting</u> <u>policies</u> (/monitoring/alerts/using-alerting-ui) for more information.
- 9. Enter a name for the policy and click **Save**.
- Learn more about alerting from Site Reliability Engineering at Google:
  - <u>Site Reliability Engineering</u> (https://landing.google.com/sre/sre-book/chapters/practical-alerting/)
  - <u>The Site Reliability Workbook</u> (https://landing.google.com/sre/workbook/chapters/alerting-on-slos/)