

[Management Tools](https://cloud.google.com/products/management/) (https://cloud.google.com/products/management/)

[Cloud Shell](https://cloud.google.com/shell/) (https://cloud.google.com/shell/) [Documentation](#)

# Getting support

## Get a Google support package

Google Cloud offers different support packages to meet different needs, such as 24/7 coverage, phone support, and access to a technical support manager. For more information, see [Google Cloud Support](https://cloud.google.com/support) (https://cloud.google.com/support).

## Ask a question on Stack Overflow

Ask a question about Cloud Shell on [Stack Overflow](#)

(<http://stackoverflow.com/questions/tagged/google-cloud-shell>). Use the tag `google-cloud-shell` for questions about Cloud Shell. This tag not only receives responses from the Stack Overflow community, but also from Google engineers, who monitor the tag and offer unofficial support.

## Discuss Cloud Shell

Visit the Google Cloud [Slack community](https://googlecloud-community.slack.com/) (https://googlecloud-community.slack.com/) to discuss Cloud Shell and other Google Cloud products. If you haven't already joined, [use this form to sign up](#)

([https://join.slack.com/t/googlecloud-community/shared\\_invite/enQtODgwMzAyMzg2NTE2LTM5OGMwYmMyMjUxMDJiMmZlNTkyMWQ2YzY3M2VIYzc2OTZkNDkwZDdiMmE2NjdhMzk4Y2ZmZDlhOTM4MmJiZjk](https://join.slack.com/t/googlecloud-community/shared_invite/enQtODgwMzAyMzg2NTE2LTM5OGMwYmMyMjUxMDJiMmZlNTkyMWQ2YzY3M2VIYzc2OTZkNDkwZDdiMmE2NjdhMzk4Y2ZmZDlhOTM4MmJiZjk))

. For Cloud Shell, join the [#cloud-shell](#)

(<https://googlecloud-community.slack.com/messages/C6D623AMN/>) channel.

## File bugs or feature requests

From the Cloud Shell documentation, click either **Send feedback** link on the page. This will open a feedback form. Your comments will be reviewed by the Cloud Shell team.

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