

[Support](https://cloud.google.com/support/) (<https://cloud.google.com/support/>) [Documentation](#)

Close Your Google Cloud Platform Accounts

You can delete projects, or you can close your billing accounts, support account, or your entire Google Cloud (GCP) account. Each of these processes is described below.

Delete a project

As a project owner, you can follow the steps in [Create, shut down, and restore projects](https://support.google.com/cloud/answer/6251787#shutdown-project) (<https://support.google.com/cloud/answer/6251787#shutdown-project>) to delete your projects. Shutting down a project stops all billing, traffic serving and shuts down any Google Cloud products within the project. All project data associated with Google Cloud and Google APIs services becomes inaccessible.

Note: Before closing your projects or accounts, you should backup any data or applications that you want to retain. After you have successfully protected your data, you can proceed with deleting the project.

If you want to be removed from a project, contact your project administrator and ask them to revoke your permissions for the project.

Close a billing account

To close a billing account, follow the steps in [Create, Modify, or Close Your Billing Account](https://cloud.google.com/billing/docs/how-to/manage-billing-account) (<https://cloud.google.com/billing/docs/how-to/manage-billing-account>). Note that billing accounts cannot be deleted for accounting and regulatory reasons, but can be reopened should the need arise. After you close your billing account, we will bill you for the usage you accrued prior to cancelling your service. This bill will be the last bill you receive, unless you reactivate service.

Cancel GCP Support

How you cancel GCP Support depends on your organization or your type of billing account, as described in the following sections.

Cancel invoiced billing accounts

Regardless of the support package you have, if your account has invoiced billing, to cancel your support account you need to file a [GCP Support case](https://console.cloud.google.com/support) (https://console.cloud.google.com/support) to request the cancellation. If you have a contact in the Google Cloud team, please also inform them about the cancellation.

Cancel Role-Based Support

You can cancel Role-Based Support directly from the Cloud Console by changing any paid role to **Basic**, our view-only, free Support option. This cancels technical support for that role, but you are still liable for any charges related to the 30-day minimum commitment per role.

Users with Basic support will no longer be able to create technical support cases. As always, any role can continue to use free Billing support and self-help resources.

Cancel Enterprise Support

To cancel Enterprise Support, you can use the [Google Cloud Console](https://console.cloud.google.com/) (https://console.cloud.google.com/) to file a GCP Support case requesting the cancellation. The Support team will work with you to cancel your support package. Cancellation fees might apply.

Cancel Silver and Gold Support

If you have Silver or Gold Support and you pay by credit or debit card, you can cancel your support account from the Cloud Console by downgrading your support option to **Bronze**, a free, read-only option. If you have an invoiced Gold or Silver account, please review [How to cancel Support on invoiced billing accounts](#) (#how_to_cancel_support_on_invoiced_billing_accounts).

Cancel Platinum Support

If you have Platinum Support, you can use [Google Cloud Support Center](https://enterprise.google.com/supportcenter/managecases) (https://enterprise.google.com/supportcenter/managecases) to file a GCP Support case requesting the cancellation. The Support team will work with you to cancel your support package. Cancellation fees might apply.

Cancel GCP Support for a Reseller account

If you are a reseller who wants to cancel your support account, you need to [contact Partner Program Support](#)

(<https://www.cloudconnect.goog/community/partners/program/gfw-partners/partner-program-support/partner-program>)

Cancel a Google Cloud account

If you signed up with GCP using your Google user account, then your GCP account is the same as your Google user account. In this case, cancelling a GCP account affects all data associated with that Google account and any services you use with that account, such as Gmail, Google Play, or YouTube. If you do not want to affect other Google services you use, you should consider [deleting your projects](#)

(<https://support.google.com/cloud/answer/6251787#shutdown-project>) and [closing your billing account](#) (<https://cloud.google.com/billing/docs/how-to/manage-billing-account>) instead. For detailed information about cancelling your Google account, see [closing a Google user account](#) (<https://support.google.com/accounts/answer/32046>).

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