

To unpack Transfer Appliance:

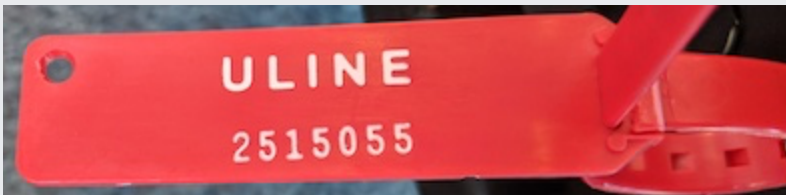
1. Cut the tamper-evident tags used to secure the rugged case during shipment, and keep the tags for the following steps.

★ **Note:** When we ship the TA480 model, we place the TA480 inside a ruggedized case, and then pack the ruggedized case inside a shipping crate. We place tamper-evident tags on the ruggedized case. When we ship the TA100 model, we ship it directly in a ruggedized case, and apply tamper-evident tags to the ruggedized case. We may apply a single tamper-evident tag to the TA100 ruggedized case.

2. Open your shipment documentation located in the large yellow envelope and read the **Packing Checklist**.

! **Caution:** If you noticed any discrepancies between the packing list and the shipment, alert [Transfer Appliance Support](mailto:data-support@google.com) (mailto:data-support@google.com) about the discrepancy, and for assistance.

3. Confirm that the tamper-evident tags have the same serial numbers as listed in this checklist.



An example of a tamper-evident tag and serial number

! **Caution:** If the tamper-evident tags are missing, have different serial numbers, or if any appliance parts are missing or damaged, contact [Transfer Appliance Support](mailto:data-support@google.com) (mailto:data-support@google.com) to order a replacement appliance.

4. Unpack Transfer Appliance:

★ **Note:** Keep the packing materials that Transfer Appliance arrives in, as you will need these to repackage the appliance and ship it back when you finish capturing data.

After unpacking, [connect Transfer Appliance](/transfer-appliance/docs/2.0/connect-appliance/) (/transfer-appliance/docs/2.0/connect-appliance).